



Vaccinations/Health & Wellness

NOTE: Vaccination requirements updated March 2009

As per Animalhealthcare.ca established by the Canadian Veterinary Association we require all our Guests to have current core vaccinations. **All pets entering the Hotel MUST have a current vaccination certificate from your veterinarian (signed by vet) for DHP and Rabies.** Please bring a photocopy and we'll keep it on file for future visits.

NOTE: RE Bordetella (canine cough) and Canine Parainfluenza Virus:

These vaccines are *recommended* for boarding dogs but not required. Please discuss these vaccines with your veterinarian – some may recommend one or both of these vaccines on an individual basis but they are not mandatory for admission to our Hotel. Again we ask you to follow your vet's recommendation for your pet. Should you decide to get one or both of these vaccines please have them administered min. 10 days prior to check-in date.

Medical needs:

We are happy to provide simple administration of pill/liquid form prescriptive medicine for no charge. Further medical attention including insulin shots, pills more than 2X per day, dressing changes etc will be an additional \$2 per day.

Medical Emergency:

If a pet becomes ill or if the state of the pet's health otherwise requires professional attention we will engage the services of a veterinarian or give other requisite attention to the pet and the expenses thereof (incl. travel costs) shall be paid by the Owner. Every attempt will be made to get the pet to his/her own vet but if time of day/distance does not permit we will contact our on-call vet for the timeliest service. Please make us aware of any pre-existing medical conditions on the Guest Registration Form.

Some recommendations...

To make this the best possible experience for you and your pet (especially 1st time boarders):

We strongly recommend you check-in your pet at the Hotel during a time when you are not rushed, stressed or anxious for any reason. (*i.e. don't do it in a panic on the way to the Airport running late*). It is important your pet feels your positive energy about what's going on and for you to leave them feeling upbeat and confident with the experience.

We further suggest that when your pet first comes home you only allow small amounts of food and water for the first few hours till everyone's settled down. The excitement and joy of being reunited with you and going home can be a bit overwhelming for them.